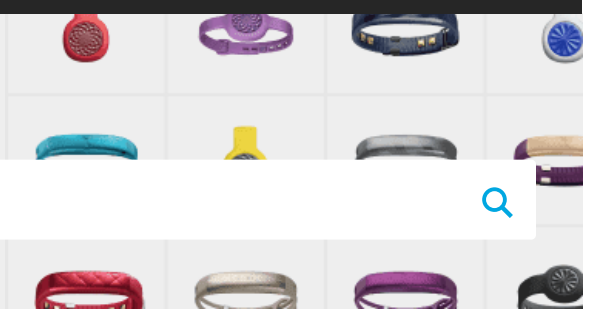


JAWBONE SUPPORT



Search Support



 [Sign In!](#)

Get updates and support content specifically for your tracker.

Don't have an account yet? [Sign Up](#)

[< Jawbone Support](#)

Setting Up Your Tracker



Step 1: Install battery

- 1.



Remove the tracker from its clip.

2.



Use the battery tool to twist the cap counter-clockwise until the battery cap comes off.

3.



Insert a CR2032 battery with the "+" facing outwards.

4.



Replace the battery cap. Align the dot on the cap with the dot on the left side tracker. Use the battery tool to push the cap down and turn clockwise until the dot on the cap aligns with the dot on the top of the tracker.

5.



Once the battery is installed properly, the perimeter lights will light up and the moon and runner icons will flash. Push the button on the face of the tracker once to verify the device is responding. Look for the icons that will light up.

6.



Place the tracker back into the clip with the runner icon at the top in the 12 o'clock position.

Step 2: Get the UP App



Need more help?

Visit jawbone.com/support

[Warranty Information](#)

[Warranty Information](#)

CONTACT SUPPORT




Reach us online



Monday - Sunday, 6AM-7PM
(Pacific)

1-800-JAWBONE / 1-800-529-2663

JAWBONE

Change country 

Company

- [About Us](#)
- [News & Press](#)
- [Careers](#)
- [Blog](#)
- [Food & Calories Search](#)

Shop

- [Store](#)
- [Retail Partners](#)
- [Corporate Sales](#)
- [Corporate Wellness](#)

Support

- [Support](#)
- [Contact Us](#)

For Developers

- [Developer Portal](#)
- [Data Endpoints](#)
- [Tools](#)
- [FAQ](#)
- [API Status](#)

GET THE LATEST NEWS

Enter email address



© 2016 Jawbone. All rights reserved. See our terms of use and privacy policy.

