

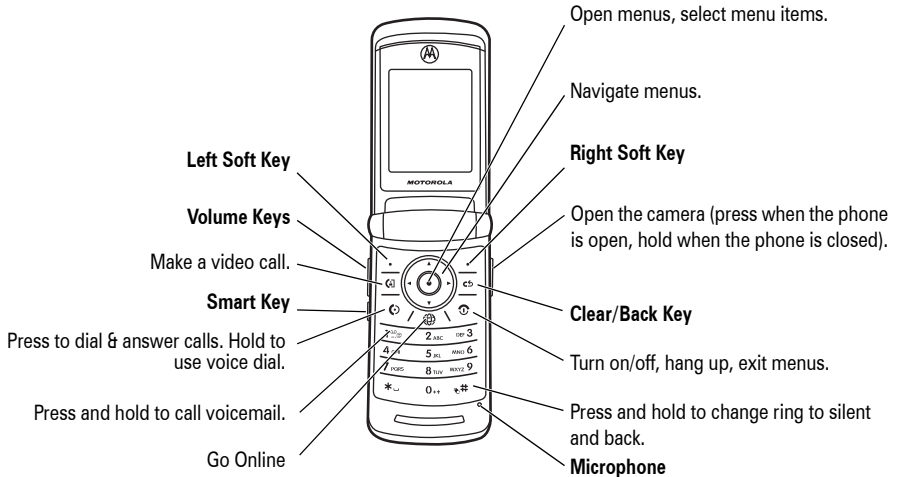


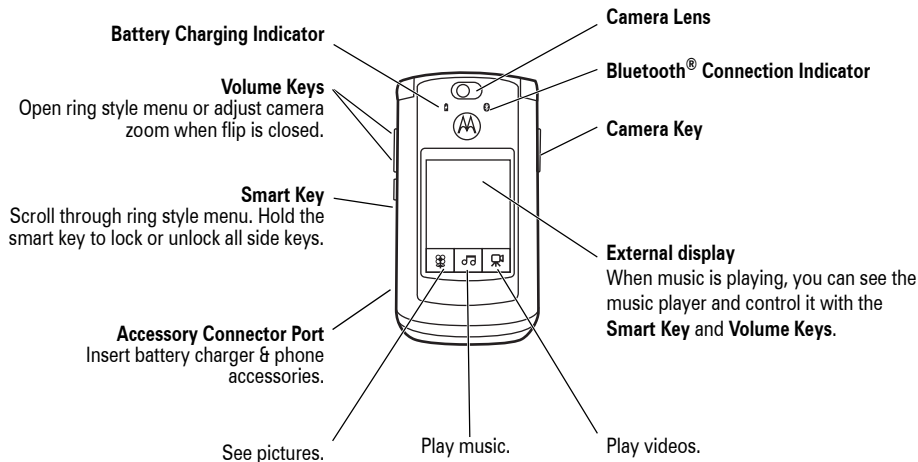
MOTORAZR² v9






User's Guide

HELLOMOTO

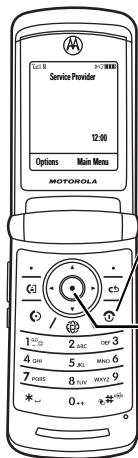
Introducing your new **MOTORAZR² V9** 3G wireless phone. Here's a quick anatomy lesson.





Touch Keys: After you press the , , or  keys on the external display, use the   display keys to scroll to items, and use the smart key to go back. Special icon keys appear in the external display when you receive a text message, miss a call, or when an alarm or event reminder occurs.

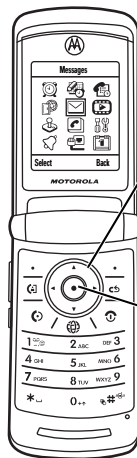
Home Screen



1 Press and hold the **Power Key** (⏻) for a few seconds or until the display lights up to turn on your phone.

2 Press the **Centre Key** (◉) to open the Main Menu.

Main Menu



3 Press the Navigation Key **up, down, left, or right** (◉) to highlight a menu feature.

4 Press the **Centre Key** (◉) to select it.

To change your home screen shortcuts and your main menu appearance, see your *Quick Start Guide*.

For more information: See your *Quick Start Guide* or visit www.hellomoto.com/support.

www.hellomoto.com

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Software Copyright Notice

The Motorola products described in this manual may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any licence under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free licence to use that arises by operation of law in the sale of a product.

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menu map

main menu



Alarm Clock





Tools

- USIM *
- Calculator
- Calendar
- WebShare
- Dialing Services
 - Fixed Dial *
 - Service Dial *
 - Quick Dial
- World Clock
- Notes



Recent Calls

- (press the  or  to scroll through the call lists)



Web Access

- Browser
- Bookmarks
- History
- Go To Page
- Browser Setup
- Web Sessions *
- Stored Pages



Messages

- Create Message
- Voicemail
- Message Inbox
- Email
- Browser Messages
- Info Services *
- Outbox
- Drafts
- Templates



Multimedia

- Media Finder
 - Music
 - Pictures
 - Videos
 - Voice Notes
 - Ring Tones
 - Wallpapers
- Themes
- Camera
- Video Camera
- Voice Record



Games & Apps



Phonebook



Settings

- (see next page)



Ring Styles

- Style
- (style) Detail



Connection

- Bluetooth® Link
- USB Settings
- MOTOSYNC™ *



Calendar

* optional features

This is the standard main menu layout. **Your phone's menu may be a little different.**

To change your home screen shortcuts and your main menu appearance, see your *Quick Start Guide*.

settings menu



Personalise

- Home Screen
- Main Menu
- Voice Dial Setup
- Skin
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial
- Sound Settings



Ring Styles

- Style
- *(style)* Detail



Call Forward *

- Voice Calls
- Video Calls
- Cancel All
- Forward Status
- Push to Call Fwd No.



In-Call Setup

- Date and Time *
- In-Call Timer
- Call Cost Setup *
- My Caller ID
- Answer Options
- Call Waiting
- MSG Alert



Initial Setup

- Time and Date
- Speed Dial
- Auto Redial
- Display Timeout
- Backlight
- Charging Lights
- Scroll
- Text Marquee
- Language
- Battery Save
- Brightness
- DTMF
- Master Reset
- Master Clear



Software Update

- Install Software
- Check for Updates



Phone Status

- My Tel. Numbers
- Credit Info/Available *
- Active Line *
- Battery Meter
- User Accounts
- Download Location
- Storage Devices
- Other Information



Headset

- Auto Answer
- Ringer Options
- Voice Dial



Car Settings

- Auto Answer
- Auto Handsfree
- Power-Off Delay
- Charger Time



Airplane Mode

- Airplane Mode
- Prompt at Startup



Network

- New Network
- Network Setup
- Available Networks
- My Network List *
- Service Tone
- Call Drop Tone



Security

- Phone Lock
- External Key Lock
- Lock Application
- Hide/Show Private Entries
- Fixed Dial *
- Restrict Calls *
- Call Barring *
- SIM PIN
- SIM PIN2
- New Passwords
- Certificate Mgmt *



Java™ Settings

- Java System
- Delete All Apps
- App Vibration
- App Volume

* optional features

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.¹

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate using your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of antennas, modifications or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

1. The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2007

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola - or if you hang your mobile device from a lanyard around your neck - keep the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our web site at: www.motorola.com.

RF Energy Interference/ Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in-flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your doctor before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimetres (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimise the potential for interference.

- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue use if you cannot concentrate on driving.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a mobile device in the airbag deployment area.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola web site:

www.motorola.com/callsmart.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.





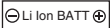

Potentially Explosive Atmospheres


Areas with potentially explosive atmospheres are often but not always posted and can include fuelling areas such as below decks on boats, fuel or chemical transfer or storage facilities or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

When you are in such an area, turn off your mobile device and do not remove, install or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in a rubbish bin.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger or mobile device get wet.

Symbol	Definition
	Listening at full volume to music or voice through a headset may damage your hearing.

Batteries and Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage or other hazard. For more information, see the "Battery Use & Battery Safety" section in this user's guide.

Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts or if you have a family history of such occurrences, please consult with your doctor before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop use if you are very tired.

Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor.

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio

communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



microwaves

Don't try to dry your phone in a microwave oven.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



cleaning solutions

To clean your phone, use only a dry soft cloth. Do not use alcohol or other cleaning solutions.



the ground

Don't drop your phone.

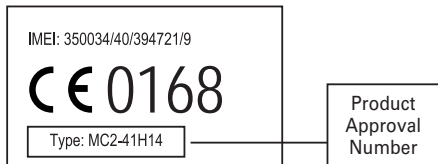
European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.



The above gives an example of a typical Product Approval Number.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Centre in your region. Details of Motorola approved national recycling schemes and further information on Motorola recycling activities can be found at: www.motorola.com/recycling.

Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

tips & tricks

In the *home screen* (shown on page 21):

How to...

change ring style

With your phone **closed**, press a volume key to see your ring style, press the smart key to change it, then press a volume key to store the change.

check your voicemail

Press and hold **[1]** to check your voicemail.

see your recent calls

Press **[☎]** to see a list of recent calls, then press **[*]** or **[#]** to switch to **Dialled Calls**, **Received Calls**, or **Missed Calls**.

store a phone number

Enter a phone number, then press **Store**.

How to...

scroll through phonebook entries


In your phonebook, press a number key to jump to entries that begin with the letters on the key. For example, press **[5]** three times to jump to the first entry that starts with "L".

scroll through songs


In the music player song list, press **[*]** or **[#]** to page up or down.

How to...

use voice commands

Press and hold  to open a list of voice commands, then say one of the commands on the list.

return to the home screen

In a menu, message, or other screen, press  to cancel and return to the home screen.

basics

See page 1 for a basic phone diagram.





To install your battery, SIM card, and memory card, see your *Quick Start Guide*.



about this guide

This guide shows how to open a menu feature as follows:

Find it:  >  **Messages** > **Create Message**

This means that, from the home screen:

- 1 Press the *centre key*  to open the menu.
- 2 Press the *navigation key*  to scroll to  **Messages**, and press the *centre key*  to select it.

- 3 Press the navigation key  to scroll to **Create Message**, and press the *centre key*  to select it.

symbols



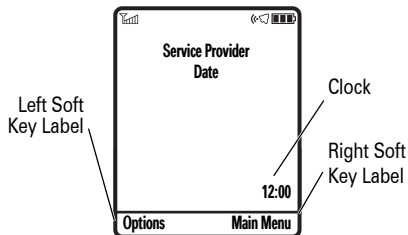
This means a feature is network, SIM card, or subscription-dependent and may not be available in all areas. Contact your service provider for more information.




This means a feature requires an optional accessory.


display


The *home screen* appears when you turn on the phone.



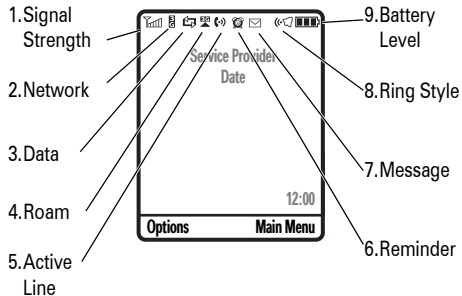
Note: Your home screen might look different from the one shown, depending on your service provider.



To dial a number from the home screen, press number keys and .

Press  up, down, left, or right in the home screen to open basic menu features. To change your home screen shortcuts and your main menu appearance, see your *Quick Start Guide*.

Press the *centre key*  to open the menu. *Soft key labels* show the current soft key functions. For soft key locations, see page 1.

At the top of the home screen, indicators can show your status:



- 1 Signal Strength Indicator** – Vertical bars show the strength of the network connection. You can't make or receive calls when  or  appears.

2 Network Indicator – Shown when your phone is using a network that is 3G (📶), *Enhanced Data for GSM Evolution* (EDGE 📶), or *General Packet Radio Service* (GPRS 📶).



3 Data Indicator – Shows the connection status.



secure/unsecure packet data transfer



secure/unsecure application connection



secure/unsecure *Circuit Switch Data* (CSD) call



USB connect/transfer



auto answer



MOTOSYNC



High-Speed Downlink Packet Access (HSDPA) data transfer



Bluetooth® connection is active

4 Roam Indicator – Shown when your phone is seeking or using a network outside your home network. Indicators can include:



📶 2G home

📶 2G roam

📶 2.5G home

📶 2.5G roam



📶 3G home

📶 3G roam



📶 HSDPA home



📶 HSDPA roam


HSDPA is *High-Speed Downlink Packet Access*, available on some networks.

5 Active Line Indicator – Shows  to indicate an active call, or  to indicate when call forwarding is on. Indicators for dual-line-enabled SIM cards can include:



 line 1 active  line 1 active, call forward on


 line 2 active  line 2 active, call forward on

6 Reminder Indicator – Shows  when you set an alarm or an alert for a calendar event. Shown when a Java™ application is active.


7 Message Indicator – Shown when you receive a new message. Indicators can include:



 text message  voice message

 voice & text message

8 Ring Style Indicator – Shows the ring style setting.

 loud ring

 vibrate & ring

 soft ring

 vibrate then ring

 vibrate

 silent

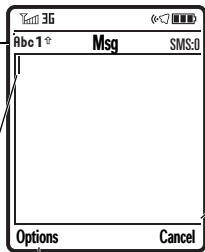
9 Battery Level Indicator – Vertical bars show the battery charge level. Recharge the battery when your display shows **Low Battery**.

text entry

Some features let you enter text.

For text indicator descriptions, see following section.

Flashing cursor indicates insertion point.



Press the **Options** key to open the sub-menu.

After you enter text, press the **Cancel** key to enter recipients.

Press **[#]** in a text entry view to select an entry mode:

entry modes	
[1] or 1	Your Primary text entry mode can be set to any iTAP™ [1] or tap 1 mode.
[2] or 2	Your Secondary text entry mode can be set to any iTAP™ [2] or tap 2 mode, or set to None if you don't want a secondary entry mode.
123	Numeric mode enters numbers only.
@%	Symbol mode enters symbols only.

To set your primary and secondary text entry modes, press **Options > Text Setup** in a text entry view and select **Primary Text** or **Secondary Text**.

iTAP™ and tap mode tips

- Press **[0]** in a text entry view to change text case to all capital letters (**ABC**), no capitals (**abc**), or next letter capital (**Abc**).

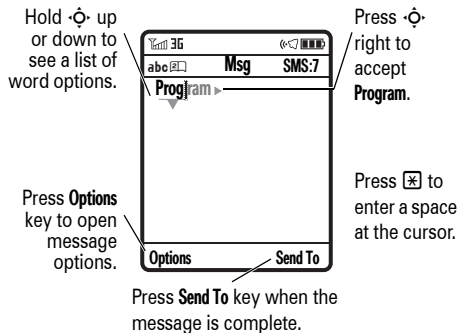
- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP or Tap mode.
- Press **[1]** to enter punctuation or other characters.
- Press **[⏏]** to move the flashing cursor to enter or edit message text.
- Press **[⏏]** to delete the character to the left of the cursor. Hold **[⏏]** to delete the word.
- To cancel your message, press **[⏏]**.

iTAP™ mode

Press **[#]** in a text entry view to switch to iTAP mode. If you don't see **[1]** or **[2]**, press **Options** > **Text Setup** to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words and predicts each word as you enter it.

For example, if you press **[7]** **[7]** **[6]** **[4]**, your display shows:



If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining letters.

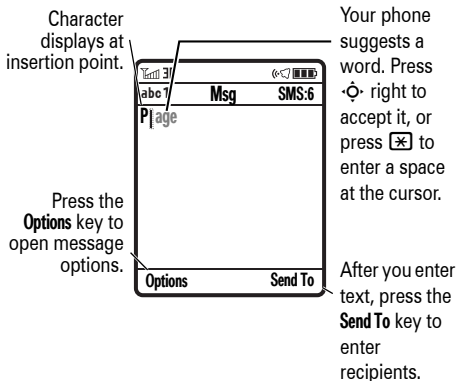
Tip: Don't worry if you forget how iTAP works. In a text entry display, you can press **Options** > **Text Setup** > **Text Tutorial** to see an explanation.

tap and tap extended modes

Press **[#]** in a text entry view to switch to tap mode. If you don't see **Abc 1** or **Abc 2**, press **Options** > **Text Setup** to set tap mode as your primary or secondary text entry mode.

To enter text in **TAP** mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter. The **Tap Extended** mode works the same way, but includes more special characters and symbols.

For example, if you press **[Z]** once, your display shows:




The first character of every sentence is capitalised. If necessary, press **[Shift]** down to change the character to lowercase before the cursor moves to the next position.

numeric mode

Press **#** in a text entry view until you see **123**. Press the number keys to enter the numbers you want.

Shortcut: You can press and hold a number key to temporarily switch to numeric mode from iTAP™ or Tap modes. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP mode.

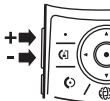
symbol mode

Press **#** in a text entry view until your display shows a list of symbols. Scroll to the symbol you want, then press the *centre key* .

volume

Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during calls
- change the ringer volume from the home screen



Tip: Sometimes silence really is golden.

That's why you can quickly set your ringer to **Vibrate** or **Silent** by holding the down volume key while you are in the home screen. You can also switch to **Silent** or back by holding **#** in the home screen.

To change your ringer volume when your phone is closed, see your *Quick Start Guide*.

navigation key

Press the *navigation key* (up, down, left, or right) to scroll to items in the display. When you scroll to an item, press the *centre key* to select it.



smart key


The smart key gives you another way to do things. For example, when you scroll to a menu item, you can press the smart key to select it (instead of pressing the *centre key*). The smart key usually does the same thing as pressing the *centre key*. To find the smart key, see page 1. To change what the smart key does in the home screen, see your *Quick Start Guide*.

Note: With your phone closed, the smart key locks and unlocks your external keys, and moves you back out of menus in the external display.

voice commands

You can use voice commands to tell your phone what to do.

Note: Not all languages support voice commands.

- 1 Press and hold .
Your phone prompts you to say a command.
- 2 Say a voice command from the list (replace *555-1212* with a phone number, and replace *John Smith* with a phonebook entry name):

voice commands
"Call 555-1212"
"Call John Smith"
"Send Email John Smith"
"Send Voice Note 555-1212"
"Send Voice Note John Smith"

voice commands
"Send Message 555-1212"
"Send Message John Smith"
"Lookup John Smith"
"Go to Voicemail"
"Go to Camera"
"Go to Redial"
"Go to Received Calls"
"Check Status"
Your phone tells you its battery strength, network signal strength, and whether its coverage is normal or roaming.
"Check Battery"
"Check Signal"
"Check Network"
"Check My Phone Number"


voice commands
"Turn Prompts Off"
Your phone turns off the sound on your voice command prompts (such as "Say a command"). To turn prompts on again, say "Turn Prompts On." Your phone confirms by saying "Voice prompts on."

Tip:

- You can say a phonebook entry's name and number type together. For example, say **"Call John Smith Mobile"** to call the Mobile number stored for John Smith.
- Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Don't pause between digits.
- For voice command help, press the **voice key**, then press **Help**.

voice command setup

You can change voice command settings.

- 1 Press and hold  to open the voice command list.
- 2 Press **Settings**.
- 3 Choose one of the settings below:

voice command settings
Choice Lists Turn choice lists on or off. Your phone uses choice lists to confirm voice commands by asking “ Did you say... ” followed by a choice list item.
Sensitivity Make your phone more or less likely to reject a voice command.
Digit Dial Train your phone to recognise how you say digits.

voice command settings

Sound

Adjust the sound settings for your voice commands.




About




See voice command software information.

external display

When you close your phone, the external display shows the date, status indicators, and notifications for incoming calls and other events. For a list of phone status indicators, see page 21. Some status indicators do not appear in the external display.

Special touch keys appear in your display for:

-  missed calls (see page 39).
-  new text messages (see page 52).
-  alarms (to set an alarm, see page 71).

To use the  picture,  music, and  video touch keys, see your *Quick Start Guide*.

Tip: Programs that you open in the external display stay active even when you open and close your phone. To **close** all programs in the external display, **hold** the middle touch key.

handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

To turn the handsfree speaker on during a call, press **Speaker** (if available), or **Options > Speakerphone On**. Your display shows **Speakerphone On** until you turn it off or end the call.

To return a missed call with your phone closed, see page 39.


Note: The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset, or if your phone is closed.

codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234**. The six-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it:  >  **Settings > Security > New Passwords**



You can also change your **SIM PIN** or call barring passwords.



If you forget your unlock code: At the **Enter Unlock Code** prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press  and enter your six-digit security code instead.

If you forget other codes: If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the four-digit unlock code.

To **manually lock** your phone: Press  >  **Settings** > **Security** > **Phone Lock** > **Lock Now**, then enter your four-digit unlock code.



To **automatically lock** your phone whenever you turn it off: Press  >  **Settings** > **Security** > **Phone Lock** > **Automatic Lock** > **On**, then enter your four-digit unlock code.

You can make emergency calls on a locked phone (see page 40). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer.**

personalise

talking phone

When you receive calls, your phone can “speak” the caller’s number or name rather than ringing. Also, your phone can read names to you when you scroll through your **Phonebook**, and can speak digits to you as you enter them to make a call. To turn these features on or off:




Find it:  >  **Settings** > **Personalise** > **Sound Settings**
> **Talking Phone**



Your phone speaks the name for any caller stored in your **Phonebook**, or speaks the digits for numbers not stored in your **Phonebook**.



Note: If you turn on **Talking Phone**, your phone **does not** use your **Ring Style** for incoming calls.



time & date

Your phone can automatically update your time zone, time, and date. It uses the time and date for the calendar.

To **synchronise** the time zone, time, and date with the network: Press  >  **Settings** 
> **Initial Setup** > **Time and Date** > **Autoupdate** > **Time & Time Zone**.
If you don’t want your phone to automatically update your time zone and date, choose **Time Only** instead.

To **manually** set the time zone, time, and date, turn off **Autoupdate**, then: Press  >  **Settings** > **Initial Setup** > **Time and Date** > **Time Zone, time** or **date**. To jump to a city in the time zone list, enter the first letter of its name by pressing keypad keys.

Tip: To choose three time zones for easier access, press  >  **Tools** > **World Clock**. When you open **World Clock**, you can press **Options** to see the **Map View** of time zones.

To choose an **analogue or digital** clock for your home screen, press  >  **Settings** > **Personalise** > **Home Screen** > **Clock**.


wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

Note: Your *theme* can also set your wallpaper (page 35).

Find it:  >  **Settings** > **Personalise** > **Wallpaper**

options

Picture	Press  up or down to select a picture, or select None for no wallpaper.
----------------	---

options

Layout	Select Centre to centre the image in the display, Tile to repeat the image across the display, or Fit-to-screen to stretch the image across the display.
---------------	---


screen saver

Set a photo, picture, or animation as a screen saver. The screen saver appears when the flip is open and no activity is detected for a specified time.

Note: Your *theme* can also set your screen saver (page 35).

Tip: To extend battery life, turn off the screen saver.

Find it:  >  **Settings** > **Personalise** > **Screen Saver**



options	
Picture	Press  up or down to select a picture or animation, or select None for no screen saver.
Delay	Select the length of inactivity before the screen saver appears. Note: You will not see the screen saver if it appears after your backlight or display are set to turn off (see page 35).

themes



A *phone theme* is a group of image and sound files that you can apply to your phone.





Most themes include a wallpaper image, screen saver image, display skin, and ring tone. Your phone may come with some themes, and you can download more.



To **apply** a theme, press  >  **Multimedia** > **Themes** > *theme*.



To **download** a theme, see page 75.



To **delete themes you downloaded**, press  >  **Multimedia** > **Themes**, scroll to the theme, and press **Options** > **Delete** or **Delete All**.

To **preview** a theme, press  >  **Multimedia** > **Themes**, scroll to the theme, and press **Options** > **Preview**.



display appearance

Note: The **Battery save** feature tells your phone not to light the display or keypad unless you are in a dark place. To turn on this feature, press  >  **Settings** > **Initial Setup** > **Battery save** > **On**.



To choose a phone **skin** that sets the look and feel of your phone's display: Press  >  **Settings** > **Personalise** > **Skin**. Your *theme* can also set your phone skin (page 35).

To set your display **brightness**: Press  >  **Settings**
> **Initial Setup** > **Brightness**.

To save battery life, your keypad **backlight** turns off when you are not using your phone. The backlight turns on when you open the flip or press any key.



To set how long your phone waits before the backlight turns off press  >  **Settings** > **Initial Setup**
> **Backlight**.

To save battery life, the **display** can turn off when you are not using your phone. The display turns back on when you open the flip or press any key.

To set how long your phone waits before the display turns off press  >  **Settings** > **Initial Setup**
> **Display Timeout**.

answer options

You can use different ways to answer an incoming call. To turn on or turn off an answer option:

Find it:  >  **Settings** > **In-Call Setup** > **Answer Options**

options
Multi-key
Answer by pressing any key.
Open To Answer
Answer by opening the flip.

calls





To make and answer calls, see your *Quick Start Guide*.


turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.



recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Find it:  >  **Recent Calls**, then press  or  to switch to **Dialled Calls**, **Received Calls**, or **Missed Calls**



Shortcut: Press  from the home screen to see a list of dialled calls.

Scroll to a call. A ✓ next to a call means the call connected.

- To call the number, press .
- To see call details (like time and date), press the *centre key* .
- To see the **Recent Calls Menu**, press **Options**.
This menu can include:







options
Filter by Select all, dialled, received, or missed calls.
Store Create a phonebook entry with the number in the No. field.

options
<p>Video Call</p> <p>Make a video call to the number.</p>
<p>Delete</p> <p>Delete the entry.</p>
<p>Delete All</p> <p>Delete all entries in the list.</p>
<p>Hide ID / Show ID</p> <p>Hide or show your caller ID for the next call.</p>
<p>Send Message</p> <p>Open a new text message with the number in the To field.</p>
<p>Send Voice Msg</p> <p>Record and send a voice message to the number.</p>
<p>Add Digits</p> <p>Add digits after the number.</p>

options
<p>Attach Number</p> <p>Attach a number from the phonebook or recent calls lists.</p>
<p>Send Tones</p> <p>Send the number to the network as DTMF tones.</p> <p>Note: This option appears only during a call.</p>
<p>Notepad</p> <p>Open the number in a text editor.</p>
<p>Call Times</p> <p>Open your call time information. </p>
<p>Call Cost</p> <p>Open your call cost information. </p>

return a call with your phone closed



When you miss a call while your phone is closed, your external display shows **Missed Calls**.



- 1 Press the  display key to see the **Missed Calls** list, or press  to dismiss the notification.
- 2 Press the   display keys to scroll to a call.
 - To **call** the number using your speakerphone (or with a headset connected), press the  display key. To end a call, hold the smart key. 

Tip: If you open the phone after placing a call through the speakerphone, press **Options** > **Speakerphone Off** to turn off the speaker.


- To go **back**, press the smart key.
- **To close the missed calls display, hold** the middle touch key.

redial

- 1 Press  from the home screen to see a list of recent calls.
- 2 Scroll to the entry you want to call, then press .

If you hear a **busy signal**, and you see **Call Failed**, you can press  or **Retry** to redial the number. When the call goes through, your phone rings or vibrates once, shows **Redial Successful**, and connects the call. 

caller ID

Calling line identification (caller ID) shows the phone number for an incoming call on your external and internal displays. 

Your phone shows the caller's name and picture when they are stored in your phonebook, or **Incoming Call** when caller ID information isn't available.


You can set your phone to play a different ringer ID for an entry stored in your phonebook (see page 60).

To show or hide **your phone number** from the next person you call, enter the phone number and press **Options > Hide ID/Show ID**.

emergency calls

Your service provider programs one or more emergency phone numbers, such as 911, 999 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Check with your service provider, as emergency numbers vary by country. Your phone may not work in all locations, and sometimes an emergency call cannot be made due to network, environmental, or interference issues. Do not rely solely on your wireless phone for essential communications, such as medical emergencies.


- 1 Press the keypad keys to dial the emergency number.
- 2 Press  to call the emergency number.

voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.




Note: Your service provider may offer additional information about using this feature.

When you **receive** a voicemail message, your phone shows the voicemail message indicator  and **New Voicemail**. Press **Call** to listen to the message.

To **check** voicemail messages:

Find it:  >  **Messages** > **Voicemail**

Shortcut: From the home screen, press and hold  to check your voicemail.

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider.

Note: You can't store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then you can use the entry to call your voicemail.

Tip: To open a list of your **Missed Calls**, see page 37.


video calls

If you call someone who has a 3G video phone, you can see each other while you talk. If your phone is roaming on a **non-3G network**, video calls will not work (see the Roam indicator on page 22).


Note: Next to your phone's external lens is a **camera on indicator**. This can blink when your camera is on, to let people around you know that they might be in your photo or video.



make a video call

- 1 Enter a phone number, then press  to make the call.

During the call:

- Press **Stop Video** to change the call to a voice call with the speakerphone on.
 - If you accept another **incoming voice call**, your phone changes this video call to a voice call.
 - If you accept another **incoming video call**, your phone ends this video call.
 - You can open and close your phone to change what the other caller sees through the camera lens. The camera lens is on the top of your phone (see page 2).
- 2 To end the call, press .

record a video call

Note: Recording of phone calls is subject to varying national laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature.

You can record a video call as a video clip.

During a video call:





- 1 Press the *camera key* on the right side of your phone to start recording the call.

Your phone displays **Recording**. It records the incoming video and incoming and outgoing audio.

- 2 Press the camera key again to stop recording the call and store the video clip.

The recording stops automatically if the call ends or you reach your video capture or memory limit.

To view the video clip from the home screen, press  >  **Multimedia** > **Media Finder** > **Videos** > **All Videos** > *video name*.

Note: Video recording requires video compatibility with the other caller's video phone.

connections

Bluetooth® wireless

Your phone supports Bluetooth wireless connections. You can connect your phone with a Bluetooth headset or car kit to make handsfree calls. You can also connect your phone with a phone or computer that supports Bluetooth connections to exchange files.

You can also use Bluetooth® A2DP stereo headphones to listen to music files you store on your phone.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you are unable to concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas.

Always obey the laws and regulations on the use of these products.

For maximum Bluetooth security, you should always connect Bluetooth devices in a safe, private environment.


use a headset or handsfree car kit


Before you try to connect your phone with a handsfree device, make sure the device is **on** and **ready** in *pairing* or *bonding* mode (see the user's guide for the device).

Find it:  >  Connection > Bluetooth Link
> [Add Audio Device]



Your phone lists the devices it finds within range.

- 1 Scroll to a device in the list and press the *centre key* .
- 2 Press **Yes** or **Ok** to connect to the device.
- 3 If necessary, enter the device passkey (such as 0000) and press **Ok**.


When your phone is connected, the Bluetooth indicator  appears in the home screen.

You cannot play certain copyrighted files over a Bluetooth connection.

Shortcut: When your phone's Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device, or move it near the phone. If the device doesn't connect, turn it off and back on. During a call or while playing a sound file, you can press **Options** > **Use Bluetooth** to connect to a headset or handsfree device you have used before.

Tip: Want to know more about your headset or car kit? For specific information about a device, refer to the instructions that came with it.

copy files to another device


You can use a Bluetooth connection to copy a media file, phonebook entry, calendar event,  or Web shortcut from your phone to a computer or other device.

Note: You can't copy certain copyrighted objects.

- 1 On your phone, scroll to the object that you want to copy to the other device.
- 2 Press **Options**, then select:
 - **Send** > **via Bluetooth** for media files.
 - **Share** > **Contact** > **Bluetooth** for phonebook entries.
 - **Send** > **with Bluetooth** for calendar events.

- 3 Select a recognised device name, or **[Look For Devices]** to search for the device where you want to copy the file.



If your phone could not copy the file to the other device, make sure the device is **on** and **ready** in *discoverable* mode (see the user's guide for the device). Also, make sure the device is not busy with another similar Bluetooth connection.

Note: Once you connect your phone to a Bluetooth device, that device can start similar Bluetooth connections with your phone. Your display shows the Bluetooth indicator  at the top when there is a Bluetooth connection. To change a device's **Access** setting, see page 48.

receive files from another device

If you do not see the Bluetooth indicator  at the top of your phone display, turn on your phone's Bluetooth feature by pressing  >  **Connection** > **Bluetooth Link** > **Setup** > **Power** > **On**. 


- 1 Place your phone near the device, and send the file from the device.

If your phone and the sending device don't recognise each other, place your phone in discoverable mode so the sending device can locate it: press  >  **Connection** > **Bluetooth Link** > **Find Me**.

- 2 Press **Accept** on your phone to accept the file from the other device.

Your phone notifies you when file transfer is complete. If necessary, press **Save** to save the file.

send files to a printer

You can use a Bluetooth connection to send a picture, message, phonebook entry, or calendar view from your phone to a printer. 

Note: You cannot print message **Templates** or a phonebook **Mailing List**.

- 1 On your phone, scroll to the object that you want to print, then press **Options > Print > Bluetooth**. In the calendar, you can print the month, week, or day.

Tip: If you see it, you can print it. After you capture a picture in the camera, you can press **Options** and select **Print**.

- 2 If available, choose additional objects or print options.
- 3 Select a recognised printer name listed in the **Printers** menu, or **[Look For Devices]** to search for the printer where you want to print the object.

Note: If you see **Service not Supported** when you try to print, select **Options > Manage > Copy > Bluetooth** instead. Always use this option to print 4x6 photos.

advanced Bluetooth features

A device is *recognised* after you connect to it once (see page 43).

features

make phone visible to other device

Allow a Bluetooth device to discover your phone:



Bluetooth > **Connection** > **Bluetooth Link** > **Find Me**

connect to recognised device

Connect your phone to a recognised handsfree device:



Bluetooth > **Connection** > **Bluetooth Link** > **Audio Devices**
> *device name*


features

drop connection with headset or handsfree device

 >  **Connection** > **Bluetooth Link** > **Audio Devices** 

Scroll to the device name and press **Drop**.


switch to headset or handsfree device during call

During a call, press **Options** > **Use Bluetooth** to switch to a recognised headset or car kit. 

Your phone connects automatically, or shows a list of devices you can select.

features

play sound files on a recognised headset


While playing a sound file, press **Options** > **Use Bluetooth** to switch to a recognised headset. 

Your phone connects automatically, or shows a list of devices you can select.

You cannot play certain copyrighted files over a Bluetooth connection.

move multimedia object to device

Caution: Moving an object **deletes** the original object from your phone.

Scroll to the object, press **Options** > **Manage** > **Move**, select the device name. You cannot move certain copyrighted files. 

features

copy multimedia object to device

Scroll to the object, press **Options** > **Manage** > **Copy**, select the device name. You cannot copy certain copyrighted files



edit device properties


••• >  **Connection** > **Bluetooth Link** > **Found Devices**



Scroll to the device name and press the *centre key* •••.


Note: The **Access** setting can restrict how this device connects to your phone. You can choose **Automatic** (always connects), **Always Ask** (asks you before connecting), **Just Once**, **Never**, or **Custom**.

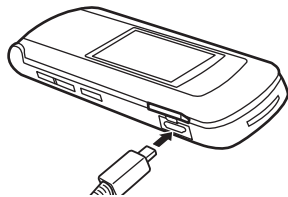
set Bluetooth options

••• >  **Connection** > **Bluetooth Link** > **Setup**



cable connections

 Your phone has a micro-USB port so you can connect it to a computer to transfer data.



Note: Motorola Original USB data cables and supporting software may be sold separately. Check your computer or hand-held device to determine the type of cable you need. To make **data calls** through a connected computer, see page 69.





connect your memory card to a computer

You can use a cable connection to access your phone's memory card with a PC.

Note: When your phone is connected to a computer, you can only access the memory card through the computer.

On your phone:

Disconnect the cable from your phone, if it is connected, then press  >  **Connection** > **USB Settings** > **Default Connection** > **Memory Card**.

This directs the USB connection to your memory card.


Connect the cable to your phone and to an available USB port on your computer. Then follow these steps:

On your computer:

- 1 Open your “My Computer” window, where your phone’s memory card appears as a “Removable Disk” icon.
- 2 Click on the “Removable Disk” icon to access the files on your phone’s memory card.

- 3 To store the desired files onto the memory card, drag and drop them as follows:
audio files: > mobile > audio
screen savers: > mobile > picture
wallpapers: > mobile > picture
video clips: > mobile > video
- 4 When you finish, disconnect your phone by selecting the “Safely Remove Hardware” icon in the system tray at the bottom of your computer screen. Then disconnect the “USB Mass Storage Device.”
- 5 Disconnect the cable from your phone and computer.

On your phone:



To return to **Data** as your USB default connection, press  >  **Connection** > **USB Settings** > **Default Connection** > **Data connection**.

phone software updates

Sometimes we think of ways to make your phone's software faster or more efficient after you've purchased your phone. To check for updates:

Find it:  >  **Settings** > **Software Update**
> **Check for Updates**

Note: These software updates come from Motorola and are safe for your phone. Software updates do not affect your phonebook entries or other personal entries.

If your **service provider or Motorola sends** a software update to you, your phone asks you whether to **Install** it now or **Postpone** it. To install an update you postponed, press  >  **Settings** > **Software Update** > **Install Software**.

For more information, visit hellomoto.com/update.

email & messages



text messages

To create a group mailing list, see page 61. For more message features, see page 63.

send a text message


A text message can contain text and pictures, sounds, or other media objects. You can add multiple pages to a message, and you can put text and media objects on each page. You can send a message to other compatible phones or to email addresses.



Find it:  >  Messages > Create Message > New Message

- 1 Press keypad keys to enter text on the page (for details about text entry, see page 24).


To insert a **picture, sound, or other object** on the page, press **Options** > **Insert**. Select the file type and the file.

- 2 When you finish the message, press **Send To**.
- 3 Scroll to a recipient and press the *centre key* . Repeat to add other recipients.

To enter a **new** number or email address, press **Options** and select **Enter Number** or **Enter Email**.

- 4 To **send** the message, press **Send**.

receive a text message

When you receive a message, your phone plays an alert, and the display shows **New Message** with a message indicator, such as . Press **Read** to open the message.



To see all of your text messages:





Find it:  >  **Messages** > **Message Inbox**

If a multimedia message contains media objects:

- Photos, pictures, and animations show as you read the message.
- A sound file plays when its slide is shown. Use the volume keys to adjust the sound volume.
- Attached files are added to the end of the message. To open an attachment, scroll to the file indicator/file name and press **View** (images), **Play** (sounds), or **Open** (phonebook vCards, calendar vCalendar entries, or unknown file types).

read a message with your phone closed

When you receive a text message while your phone is closed, your external display shows **New Msgs**.

- 1 Press the  display key to see the **Message Inbox**, or press  to dismiss the notification.
- 2 Press the   display keys to scroll to a message.
 - To **read** a message, press the **[Ok]** display key.
 - To go **back**, press the smart key.
 - **To close the message display, hold the middle touch key.**

Note: If you open a message in your external display, you can open your phone to reply to it.

blogs

You can use your phone to post text, pictures, video, text and sounds to blog sites and online sharing services.

set up a blog account

Note: To blog from your phone, you must have **MMS messaging** enabled (contact your service provider for details). Also, you must use a blog site that lets you **post to an email address**, such as *go@blog.com*, or to a short code (contact the blog site for details).

Your phone may already have some fully and partially configured **Blog Accounts**.

Find it:  >  Tools > WebShare > Blog Setup
> Blog Accounts

- 1 Your phone will either show a blank **[New Account]** form or a list of partially configured blog accounts.
 - If you see a blank **[New Account]** form, proceed to the next step.
 - If you see a list of blog accounts, you can choose an account or choose to setup a **[New Account]**. If a blog account requires more

information, or if you choose **[New Account]**, proceed to the next step.

- 2 Enter the following details (if you do not know this information, contact the blog site). The **Name** and **Upload To** are required:

Name: Whatever you want to name the account (such as *MyBlog*).



Upload To: The short code or email address for posting (such as *go@blogservice.com* or *youruserID@blogservice.com*).

URL: The blog site's URL (such as *www.blogservice.com*), which can appear in your post notifications.

Notify To: You can notify someone from your phonebook when you post to the blog, if **Send Notification** is on.

Title: The title that your phone uses for your posts when **Auto Blog** is on.



3 Press **Done** to save the blog account details.

Tip: To always post to one blog account (rather than choosing a blog account each time you post), press  >  **Tools** > **WebShare** > **Blog Setup** > **Auto Blog** > **On**.

post to a blog

After you set up a blog account, you can post to it.

Shortcut: After you capture a picture or video, you can press **Options** > **Post To Blog** to post it quickly.

Find it:  >  **Tools** > **WebShare** > **New Blog Message**

- 1 Enter the text for your message, or press **Options** > **Insert** to add pictures, videos, or sounds.
- 2 Press **Post** or **Post To** to post the message.

other features




advanced calling

features

attach a phone number


Dial an area code or prefix for a phonebook number, then press **Options** > **Attach Number**.

notepad

-  >  **Recent Calls**, press **Options**, then > **Notepad**
- To call the number, press .
 - To create a phonebook entry with the number in the **No.** field, press **Store**.
 - To open the **Dialling Menu** to attach a number or insert a special character, press **Options**.

features

international calls

If your phone service includes international dialling, press and hold  to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

hold a call

Press **Options** > **Hold** to put all active calls on hold.

mute a call

Press **Mute** (if available) or **Options** > **Mute** to put all active calls on mute.

features

call waiting



When you are on a call, you will hear an alert if you receive a second call.

Press  to answer the new call.


- To switch between calls, press **Options** > **Switch**.
- To connect the two calls, press **Link**.
- To end the call on hold, press **Options** > **End Call on Hold**.

To turn the call waiting feature on or off, press  >  **Settings** > **In-Call Setup** > **Call Waiting** > **On or Off**

conference call



During a call:


Dial the next number, press , and press **Link**.

features

transfer a call



During a call:

Options > **Transfer**, dial transfer number, press 

automatic call forwarding



Set up or cancel automatic call forwarding:

 >  **Settings** > **Call Divert**

Choose **Voice Calls** or **Video Calls** to set up forwarding, or **Cancel All** to cancel forwarding.

You can set how long your phone waits before it directs a call (5, 10, 15, 20, or 25 seconds).

features

manual call forwarding





You can set your phone to forward an incoming call only when you press a key.

To set the number where your phone forwards the calls:

 >  **Settings** > **Call Divert** > **Push to Call Fwd No.**, and enter the phone number.

To choose which key you press to forward incoming calls:



 >  **Settings** > **Personalise** > **Home Screen** > **Home Keys**, select one of the key presses in the list, and then select **Push to Call Forward**.

features

restrict calls



Restrict outgoing or incoming calls:



 >  **Settings** > **Security** > **Restrict Calls**, then enter your unlock code (see page 32).

Tell your phone to allow **All**, **None**, or only the calls from your **Phonebook**.

call barring



Restrict your voice or video calls to block all calls, international calls, or all calls except ones on your home network.

 >  **Settings** > **Security** > **Call Barring**



features

fixed dial



When you turn on fixed dialling, you can call only numbers stored in the fixed dial list.

Turn fixed dialling on or off:

 >  **Settings** > **Security** > **Fixed Dial**

Use the fixed dial list:

 >  **Tools** > **Dialling Services** > **Fixed Dial**

service dial



Your service provider might give you phone numbers for taxi companies or other services. These phone numbers are stored on your SIM card. To see them:

 >  **Tools** > **Dialling Services** > **Service Dial**

features

quick dial





Dial preprogrammed phone numbers:

 >  **Tools** > **Dialling Services** > **Quick Dial**

DTMF tones

Activate DTMF tones:

 >  **Settings** > **Initial Setup** > **DTMF**

When you dial a number, your phone sends it to your network as *Dual Tone Multi Frequency* (DTMF) tones.

To send DTMF tones during a call, just press number keys or scroll to a number in the phonebook or recent calls lists and press **Options** > **Send Tones**.

phonebook

To store and call phonebook entries, see your *Quick Start Guide*.

features

assign a speed dial key to a phonebook entry

You can assign the keys **1** to **9** to phonebook entries. Then, when you press and hold a key, your phone calls the entry.

Note: Your service provider might assign some keys, such as **1** for your voicemail and **2** for your videomail.

Press **Phone** > **Phonebook** and scroll to the phonebook entry. Then, press **Options** > **Add to Speed Dial** and pick a speed dial key.

features

use the speed dial key for a phonebook entry

To **use a speed dial key** that you assigned to a phonebook entry, just press and hold the key while in your home screen.

edit your speed dial keys

Phone > **Phonebook**, then press **Options** > **Setup** > **Speed Dial List**

edit or delete a phonebook entry

Edit a number stored in the phonebook:

Phone > **Phonebook**, scroll to the phonebook entry, and press **Options**. You can select **Edit Contact**, **Delete Contact**, or other options.

Shortcut: In the phonebook, press keypad keys to enter the first letters of an entry you want. You can also press ***** and **#** to see the entries in other categories.

features

set ringer ID for a phonebook entry

Assign a ring alert (ringer ID) to an entry:

☰ > 📁 Phonebook > *entry*, then press **Options**
> **Edit Contact** > **Ringer ID** > *ringer name*

Note: The **Ringer ID** option is not available for entries stored on the SIM card. To copy an entry from SIM to phone memory, see page 62.

To activate ringer IDs:

☰ > 📞 Ring Styles > *style Detail* > **Ringer IDs** > **On**

features

set picture ID for a phonebook entry

Assign a photo or picture to show when you receive a call from an entry:

☰ > 📁 Phonebook > *entry*, then press **Options**
> **Edit Contact** > **Picture** > *picture name*

Note: The **Picture** option is not available for entries stored on the SIM card. To copy an entry from SIM to phone memory, see page 62.

set picture ID view for phonebook

Show entries as a text list, or with picture caller ID photos:

☰ > 📁 Phonebook, then press **Options** > **Setup** > **View by**
> *view name*

features

set category for a phonebook entry

☰ > ☰ Phonebook > *entry*, then press Options
> Edit Contact > Category > *category name*

When you open your phonebook, press ☰ or ☰
to see your categories.

set category view for phonebook

☰ > ☰ Phonebook, then press Options > Filter by
> Category > *category name*

Shortcut: When you open your phonebook, press
☰ or ☰ to see your categories.

features

create group mailing list

You can put several phonebook entries in a group mailing list, then send a message to the list. To create a list:

☰ > ☰ Phonebook, then press Options > Create New
> Message List

Note: A Message List cannot include entries stored on the SIM card. To copy an entry from SIM to phone memory, see page 62.

sort phonebook list

Set the order in which entries are listed:

☰ > ☰ Phonebook, then press Options > Setup > Sort by
> First Name or Last Name

features


copy one phonebook entry

Copy an entry from the phone to the SIM card, or from the SIM card to the phone:

☰ >  **Phonebook**, scroll to the entry, press **Options**
> **Copy to SIM Card** or **Copy to Phone**

copy multiple phonebook entries


Copy multiple phonebook entries between the phone and SIM card:

☰ >  **Phonebook**, then press **Options** > **Select Multiple to**, and select **Copy Phone to SIM** or **Copy SIM to Phone**

features

send phonebook entry to another device

Send a phonebook entry to another phone, computer, or device:

☰ >  **Phonebook**, scroll to the entry, press **Options**
> **Share** > **Contact**

For more information about copying files to another device, see page 44.

print phonebook entry over Bluetooth[®] connection

You can use a Bluetooth wireless connection to send a phonebook entry from your phone to a printer.

☰ >  **Phonebook**


Scroll to the entry you want to print, and press **Options** > **Select Multiple to** > **Print**.



You cannot print a **Mailing List**. For more about Bluetooth connections, see page 43.

messages

For basic text message features, see page 51.

Your phone reads message settings from the USIM card. If you put another USIM card in your phone, your phone sends and receives messages for the phone number on the new card.








features	
send email	
☛ > ✉ Messages > Create Message > New Email	
Note: To use email, you might need to enter a User ID and Password in your email settings.	

features	
send voice message	
☛ > ✉ Messages > Create Message > New Voice Msg	
To record the voice message, press Record , speak, then press Stop . Your phone inserts the voice recording into a message and lets you enter the email addresses or phone numbers of the recipients.	
use a message template	
☛ > ✉ Messages > Templates > Text Templates or Multimedia Templates	
Select a template to create a new message based on the template Multimedia Templates include animation and sounds.	


features

read and manage messages

 >  Messages > Message Inbox

Icons next to each message indicate if it is read  or unread . Icons can also indicate if the message has an attachment , might be SPAM , or is locked , urgent , or low priority .

To **Reply, Forward, Lock, or Delete** a message, scroll to it and press **Options**.


To open a message, press . Then, you can press **Options** to use or store any phone numbers, email addresses, Web sites, or files in the message.

features

read and manage email

 >  Messages > Email

To **Reply, Forward, Lock, or Delete** a message, scroll to it and press **Options**.

To open a message, press . Then, you can press **Options** to use or store any phone numbers, email addresses, Web sites, or files in the message.

store message objects

If you open a message that contains an object such as a picture or file, scroll to the object and press:

Options > Store

features

print message over Bluetooth® connection



You can use a Bluetooth wireless connection to send a message from your phone to a printer.

☰ > ✉ Messages > Message Inbox, Email Msgs, Outbox, or Drafts

Scroll to the message you want to print and press **Options > Print**.

You cannot print message **Templates**. For more about Bluetooth connections, see page 43.

store text messages on your SIM card



To store incoming text messages on your SIM card, press:

☰ > ✉ Messages, then press **Options > Setup > Message Setup > Text Msg Setup > Default Storage > SIM Card**

features

browser messages



Read messages received by your micro-browser:

☰ > ✉ Messages > Browser Messages

info services



Read subscription-based information services messages:

☰ > ✉ Messages > Info Services

personalising

features

language

Set menu language:

 >  **Settings** > **Initial Setup** > **Language**

scroll

Set the scroll bar to **Up/Down** or **Wrap Around** in menu lists:

 >  **Settings** > **Initial Setup** > **Scroll**

text marquee

Set the speed for scrolling text in your display:



 >  **Settings** > **Initial Setup** > **Text Marquee**





features

activate ringer IDs



Activate ringer IDs assigned to phonebook entries and categories:

 >  > **Ring Styles** > *style* **Detail** > **Ringer IDs**

ring volume



 >  > **Ring Styles** > *style* **Detail** > **Ring Volume**

keypad volume

 >  > **Ring Styles** > *style* **Detail** > **Key Volume**

reminders

Set a reminder for when you have not responded to an incoming call, message, or other event:

 >  > **Ring Styles** > *style* **Detail** > **Reminders**

features

master reset

Reset all options **except** unlock code, security code, and lifetime timer:


 >  **Settings** > **Initial Setup** > **Master Reset**

master clear

Caution: Master clear **erases all information you have entered** (including phonebook and calendar entries) **and content you have downloaded** (including photos and sounds) stored in your phone's memory. After you erase the information, you cannot recover it.

 >  **Settings** > **Initial Setup** > **Master Clear**

call times & costs

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.



The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.




features

call times





Show call timers:

 >  **Recent Calls**, press **Options**, then > **Call Times**

features	
<p>in-call timer</p> <p>Show time or cost information during a call:</p> <p>☎ > ⚙ Settings > In-Call Setup > In-Call Timer</p>	
<p>in-call date and time display</p> <p>Show the current date and time during voice calls:</p> <p>☎ > ⚙ Settings > In-Call Setup > Date and Time</p>	
<p>call cost</p> <p>Show call cost trackers:</p> <p>☎ > 📞 Recent Calls, press Options, then > Call Cost</p>	

handsfree

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you cannot concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

features	
<p>speakerphone</p> <p>Activate the speakerphone during a call:</p> <p>Press Speaker (if available), or Options > Speakerphone On.</p>	
<p>auto answer (car kit or headset)</p> <p>Automatically answer calls when connected to a car kit or headset:</p> <p>☎ > ⚙ Settings > Car Settings or Headset > Auto Answer</p>	

features

voice dial (headset)



Enable voice dial with headset send/end key:

> **Settings** > **Headset** > **Voice Dial**

auto handsfree (car kit)



Automatically route calls to a car kit when connected:

> **Settings** > **Car Settings** > **Auto Handsfree**

data calls

To connect your phone with a USB cable, see page 48.

features

send data



Connect your phone to the device, then make the call through the device application.

receive data



Connect your phone to the device, then answer the call through the device application.

features

use sync



You can call a SyncML Internet server and synchronise your phonebook and calendar entries with the server.



To **set up** an Internet sync partner, press > **Connection** > **MOTOSYNC** > **Sync** > **[New Entry]**. Enter the server details, including **Server URL** (you can omit **http://**) and **Data Paths** (the folder below the URL where your data is stored).

To **synchronise files** with a partner you set up, select the partner from the list in > **Connection** > **MOTOSYNC** > **Sync**.

features

set up ActiveSync



You can use the Internet to synchronise your phone's phonebook and calendar entries with an email account on a Microsoft® Exchange 2003 Server.

You need to know the email account's **user name** and **password**, the Microsoft® Exchange **server name**, and the **user domain name**. Confirm that the **Mobility** option is enabled on the email account, and that **data service** is activated with your phone service provider.

To **set up** an ActiveSync partner, press > **Connection** > **MOTOSYNC** > **Exchange**, press **Options**, then > **Setup**. Enter the server details, including **Server Name**, **Domain**, and the **Web Session** to use. To set up a **Web Session**, see page 75.

features

use ActiveSync



Once you set up an ActiveSync partner, you can schedule your phone to synchronise with the account automatically.

To **schedule** synchronisation, press .
> **Connection** > **MOTOSYNC** > **Exchange**, press **Options**, then > **Auto Sync Setup**. Enter the time and days you want your phone to synchronise.

network

features

network settings



See network information and adjust network settings:

> **Settings** > **Network**

personal organiser

features

set alarm

> **Alarm Clock**

Note: Alarms will sound even when your phone is turned off.

turn off alarm

When an alarm occurs: To turn off the alarm, press **Disable** or . To set an eight-minute delay, press **Snooze**.

Note: **Snooze** is available only if the phone is already powered on when the alarm sounds.

features

add new calendar event or task

Your calendar can store events (with a start and end time that can repeat) or tasks (with a due date).

📍 > 📅 **Calendar**, scroll to the day, press 📍, press **Options** > **Create New Event** or **Create New Task**

see calendar event or task

See or edit event or task details:

📍 > 📅 **Calendar**, scroll to the day, press 📍

Tip: Keeping up with life can be tough work. To see a list of your upcoming events or tasks, open the calendar and press **Options** > **View** > **Organised Events** or **Organised Tasks**.

features

change calendar settings

📍 > 📅 **Calendar**, then press **Options** > **Setup**

You can choose the **Default View** that appears when you open your calendar, and you can show or hide the **Tasks On Day View**. You can tell your phone to **Power On** if it is turned off when a calendar alert occurs. Turn on **Lunar Calendar** if you do not want to use a solar calendar.

calendar event reminder

When an event reminder occurs: To see reminder details, press **View**. To close the reminder, press **Back**.

send calendar event to another device

Send a calendar event to another phone, computer, or device:

📍 > 📅 **Calendar**, scroll to the day, press 📍, scroll to the event, press **Options** > **Send**

features

print calendar month, week, or day over Bluetooth® connection

You can use a Bluetooth wireless connection to send a calendar month, week, or day from your phone to a printer.


 >  **Calendar**

Go to the month, week, or day view and press **Options > Print**.

For more about Bluetooth connections, see page 43.

create voice record




 >  **Multimedia > Voice Record**

When you are ready, press  and speak into the phone.

features

play voice record



Play back a voice record:

 >  **Multimedia > Media Finder > Voice Notes**
> **All Voice Notes**, scroll to the voice record, and press the *centre key* 

calculator

 >  **Tools > Calculator**

currency converter

 >  **Tools > Calculator**, then press **Options**
> **Exchange Rate**

Enter exchange rate, press **Ok**, enter amount, and press **Options > Convert Currency**.



security

features

SIM PIN

Caution: If you enter an incorrect PIN code three times, your SIM card is disabled and your display shows **SIM Blocked**.

Lock or unlock the SIM card:

 >  **Settings** > **Security** > **SIM PIN**

lock feature

 >  **Settings** > **Security** > **Lock Application**

Enter your unlock code to open a list of applications (such as **Messaging**). Select an application and choose **Locked** to lock it.

features

manage certificates



Enable or disable Internet access certificates stored on your phone:

 >  **Settings** > **Security** > **Certificate Mgmt**

Certificates are used to verify the identity and security of Web sites when you download files or share information.

fun & games

Note: Icons next to a picture, sound, or other object can indicate if the file is locked (🔒), or if it is stored on your phone (📱) or on your memory card (🗃️).

For basic information on the camera, see your *Quick Start Guide*.

features

start micro-browser



Just press 🌐.

Your phone reads micro-browser settings from the USIM card. When you remove the USIM card, your phone clears the browser cache. To edit your settings, press 🏠 > 📱 **Web Access** > **Web Sessions**.

features

download objects from Web page



Download a picture, sound, or other object from a Web page:

Press 🌐, go to the page that links to the file, scroll to the link, and select it.

Note: Some file formats are not supported.

Web sessions



A *Web Session* stores settings that your phone uses to access the Internet. To select or create a Web session:

🏠 > 📱 **Web Access** > **Web Sessions**

clear micro-browser history



Clear the micro-browser's history, cache, or cookies:


🏠 > 📱 **Web Access** > **Browser Setup** > **Clear History**, **Reset Cache**, or **Clear Cookies**

features

download game or application






You can download a Java™ game or application the same way you download pictures or other objects:

Press , go to the page that links to the file, scroll to the link, and select it.

start game or application



Start a Java™ game or application:

 >  **Games & Apps**, scroll to the game or application, press the *centre key* .

To **install** and run games stored on your memory card, press  >  **Games & Apps** > **[Install New]**.

features

airplane mode

You can switch your phone to airplane mode to prevent it from communicating with the network. This lets you use games or other applications while you are on an airplane, without interfering with airplane communications.

Note: Your phone cannot make Bluetooth® connections when **Aeroplane Mode** is on.

 >  **Settings** > **Aeroplane Mode** > **Aeroplane Mode** > **On**

You can make the airplane mode option appear whenever you turn on your phone:

 >  **Settings** > **Aeroplane Mode** > **Prompt At Startup** > **On**

Specific Absorption Rate Data

This model meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobile devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.62 W/kg.¹ As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.² In this case, the highest tested SAR value is 0.65 W/kg.¹

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "hands-free" device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization (<http://www.who.int/emf>) or Motorola, Inc. (<http://www.motorola.com/rfhealth>).

-
1. The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.
 2. Please see the *Safety and General Information* section about body worn operation.

Information from the World Health Organisation

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information:

<http://www.who.int./peh-emf>

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Given that some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device which updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in this user's guide.

Note: For information on backing up your mobile device data before erasing it, go to

www.motorola.com and then navigate to the "downloads" section of the consumer web page for "Motorola Backup" or "Motorola Phone Tools."

- **Understanding AGPS**—In order to comply with the emergency caller location requirements of Ofcom, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving

Drive Safe, Call Smart SM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original hands-free accessories available today.



- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 999 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*
- **Use your mobile device to help others in emergencies.** If you see a road accident, crime in progress, or other serious emergency where lives are in danger, call 999 or other local emergency number, as you would want others to do for you.*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.¹

1. Wherever wireless phone service is available.

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