WELCOME

Whether you're a talker, a texter or just love surfing the web, the MOTOROLA GLEAM+ does it all. Listening to music or taking photos and videos on the move, is just a key press away. We've crammed all the main features of your phone into

this handy guide—you can even take the guide with you. If you'd like even more information about how to use your new MOTOROLA GLEAM+, visit www.motorola.com/support. So, let's go.

Note: Your phone may not appear exactly as the images in this guide. However, all key locations, sequences and

phone for the first time, please read the important safety, regulatory and legal information provided with your product.

Caution: Before assembling, charging or using your

functions are the same.

YOUR PHONE

Take photos & videos.

Send an SMS or MMS

shown above the key.

Turn on/off & end calls.

Power/End key

MESSAGES

1 Press **■** > **■** Messaging > Write message

2 Enter vour message.

Tip: Press Options > Input method to switch tex entry modes. Press # to switch capitalisation modes. Press * to enter a space.

4 Select **Enter recipient**, enter a number and press or select Add from Phonebook and scroll to a contact. Press en to select a contact.

⑤ Press **⑥**. Read messages

When you receive a message you will see 🔯

New message 1 unread on your screen. Press View > to open the message.

Enter a number and press -.

When your phone rings or

vibrates, press

Emergency calls

To call an emergency number, enter the emergency number and

emergency phone numbers that you can call under any

programmed emergency number(s) may not work in all

locations and sometimes an emergency call cannot be

placed due to network, environmental or interference

circumstances, even when your phone is locked.

Emergency numbers vary by country. Your pre-

Voicemail **Note:** Your service provider programs one or more

you will connect. Backlight time

I To use the music player, insert a microSD memory card (optional). The music player supports MP3, MIDI and AMR music formats.

Press D up/down.

Tip: To view music stored on your microSD memory

card, press 🔳 > 🚞 File manager > Memory card. To

transfer music to/from your memory card, plug your USB

cable into your phone & computer, then drag & drop files.

Play music

function

play/pause

ress 🔳 > 🖸 Media plaver

TIPS & TRICKS

the home screen.

Ringtone

To set how long your backlight stays on, press

Flip LED display

To change the flip LED display animation, press

Press and hold 1. If your voicemail number is preset.

> Settings > Phone settings > LCD backlight.

To quickly change your ringtone, press and hold # from

> 🔅 Settings > Flip LED Standby animation.

 Email next/previous Press right or left. Broadcast message Templates Message settings Press the volume keys. Multimedia Image viewer

> Media player Now plaving All songs

FM radio

Sound recorder

MENU MAP

(Call centre

Phonebook

Messaging

Inbox

Drafts

Outbox

Call history

Call settings

Write message

Sent messages

Delete messages

All videos Music playlists

may be a little different.

(Camera

🎉 Social networks This is a standard home screen layout. Your phone's home screen

Fun & games

File manager

Memory card

SIM toolkit

World clock

Calculator

Stopwatch

Currency converter

Flip LED standby

Phone settings

Network settings

Security settings

Factory data reset

Licence manager

Connectivity

User profiles

Shortcuts

Calendar

Tasks

Settings

Alarm

Phone

Browser

Tools

MOTOROLA GLEAM+





This product meets the applicable limit for exposure to radio waves (known as SAR) of 2.0 W/kg (ICNIRP). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health, The highest SAR values measured for this device are listed in the regulatory information packaged with your product. **Note:** When using the product while worn on your body, either

transmitting even if you are not making a phone call.

use an approved accessory such as a holster or maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with SAR requirements. Note that the product may be









LET'S GO





















PERSONALISE | Set your wallpaper

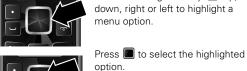
Press and hold for a few seconds to turn the phone on/off.

BASICS

| Turn it on & off

Press to open the main menu. Tip: You can also press Menu

Press the navigation key up,



Flip LED display

hands-free.

3.5 mm headset jack

Listen to music or call

Charging indicator

down, right or left to highlight a



Enter number

& press to call.

Navigation key
-

Scroll up, down,

Mini USB connector

Charge & transfer files.

left or right.

Change the wallpaper to one that makes you smile. Press > Settings > Phone settings > Display Wallpaper

Set time & date

Press **=** > **© Settings** > **Phone settings** > **Time and** Set ringtone & volume

Play it loud or keep it quiet, you choose. Press > A Profiles.

Choose a profile. Press Options > Customize to edit a

Set auto power

Choose when to receive calls and messages—really

Press > Settings > Phone settings > Schedule

CONTACTS Save contacts

• Enter the number on the home screen and press

Options > Save to Phonebook. 2 Enter the contact details and press Yes to save.

> Tip: Press > A Phonebook > Options > Phonebook settings > Preferred storage to choose where to save your contacts (SIM or Phone).

Call contacts

• Press -> R Phonebook.

o Press →.

2 Press up or down, to scroll through the list to highlight the contact's number.

PHOTOS & VIDEOS — | Take photos & videos

CALLS

Make calls

Answer calls

End a call

Redial number

All calls.

1 To use the camera press > Camera. Press Options > Video recorder to switch to video.

Tip: You can also press Camera (left soft key). Press to take your photo or to start/stop the

• From the home screen, press — to see a list of

2 Scroll to the entry you want and press

- video. Then: To **send** your photo by MMS, press
- To delete the photo, press Options > Delete. To return to the viewfinder, press Continue.

Tip: To set where your photos are stored press Options > Photo album > Options > Photos > Options > Storage > Phone or Memory card.

To transfer photos or videos to/from your memory card plug your USB cable into your phone & computer, select Mass storage and then drag & drop files.

Listen to the radio

RADIO

• Plug a headset into your phone.

Note: The FM radio only works when the headset is

Prom the home screen, press > Multimedia To tune in a station, press **left** or **right** or press

Options > auto search. To adjust the volume, press the volume keys.

ess 🔲 down. Store favourite stations

list. Select a channel number and press **n** to store it. Press **Options** > **Channel list** to see your stored stations. Press keys 1 to 3 0 to select a stored

record the radio, press **up** and to turn off the radio,

When listening to a station, press **Options** > **Channel**

BLUETOOTH™ Connect new devices

Bluetooth

 Make sure the device you are pairing with is in discoverable mode

Press ■ > Settings > Connectivity > Bluetooth > Search audio device. **3** Your phone lists the devices it finds within range.

Press a device name to connect with it. 4 If necessary, press Yes, OK or enter the device

passkey (such as **0000**) to connect to the device.

To automatically reconnect your phone with a paired device, simply turn the device on. To automatically disconnect your phone from a paired

device, simply turn the device off. To send a media file or contact, open the item that you want to transfer, then press Options > Send > Via

Surf the web

Note: If you can't connect, contact your service provider.

- To go to a webpage, press **Edit** and enter a web
- To open a bookmark, press Menu > Bookmarks. To get help, press Menu > Help.

Use your phone's browser to surf your favourite

Press **-** > **@** Browser > OK.

DISPLAY —

The home screen shows when you turn on the phone. Status indicators can appear across the top of the home



the one shown.

Note: Your phone's home screen may be different from

SAFETY. REGULATORY & LEGAL

Battery use & safety

The following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main battery (as stated in your product information), details related to handling and replacing your battery should be disregarded — the battery should only be replaced by a Motorolaapproved service facility and any attempt to remove or replace your battery may

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

. Don't disassemble, crush, puncture, shred or otherwise attempt to change the form of your battery.

Don't let the mobile device or battery come in contact with liquids.* Liquids can get into the mobile device's circuits, leading to corrosion

- Don't allow the battery to touch metal objects. If metal objects, such as jewellery, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don't place your mobile device or battery near a heat source.* High temperatures can cause the battery to swell, leak or malfunction. Don't dry a wet or damp battery with an appliance or heat source, such
- as a hair dryer or microwave oven.

Do avoid leaving your mobile device in your car in high temperatures.* · Do avoid dropping the mobile device or battery.* Dropping these items, especially on a hard surface, can potentially cause damage.*

 Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures. * Note: Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of

these conditions, even if your product information states that your **mobile** device can resist damage from these conditions Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from

non-original or counterfeit batteries (that may not have adequate safety protection). Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram. If you see a message on your display such as Invalid battery or

Unable to charge, take the following steps: Remove the battery and inspect it to confirm that it has a "Motorola Original"

 If there is no hologram, the battery is not a Motorola battery; If there is a hologram, replace the battery and try charging it again; If the message remains, contact a Motorola authorised service centre. Warning: Use of a non-Motorola battery or charger may present a risk of fire,

explosion, leakage or other hazard. Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it also benefits the environment. You can recycle your Repetitive motion

used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/ **Disposal:** Promptly dispose of used batteries in accordance with local

regulations. Contact your local recycling centre or national recycling organisations for more information on how to dispose of batteries. Warning: Never dispose of batteries in a fire because they may

Battery charging

Notes for charging your product's battery: During charging, keep your battery and charger near room temperature for

efficient battery chargin New batteries are not fully charged

New batteries or batteries stored for a long time may take more time to

 Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third party accessories Use of third party accessories, including but not limited to batteries, chargers,

headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit <u>www.motorola.com/products</u>

Driving precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or

accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

- Enter or review written data
- Surf the web. Input navigation information
- Perform any other functions that divert your attention from driving While driving, ALWAYS:

Symbol key

Keep your eyes on the road

- Use a hands-free device if available or required by law in your area
- Enter destination information into a navigation device before driving. Use voice-activated features (such as voice dial) and speaking features (such
- as audible directions), if available Obey all local laws and regulations for the use of mobile devices and
- End your call or other task if you cannot concentrate on driving

Remember to follow the "Smart practices while driving" in this guide and at <u>www.motorola.com/callsmart</u> (in English only).

Seizures/blackouts Some people may be susceptible to epileptic seizures or blackouts when exposed

o flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout. you have experienced seizures or blackouts, or if you have a family history of

uch occurrences, please consult your doctor before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device. iscontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop use if

Caution about high volume usage Warning: Exposure to loud noise from any source for extended

periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing: Limit the amount of time you use headsets or headphones at

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you. If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and get your hearing

For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English

When you repetitively perform actions such as pressing keys or entering fingerwritten characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor.

Keep your mobile device and its accessories away from small children.

- hese products are not toys and may be hazardous to small children. For example:
- A choking hazard may exist for small, detachable parts. Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn. Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

Glass parts Some parts of your mobile device may be made of glass. This glass could break if

the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

Operational warnings Obey all posted signs when using mobile devices in public areas.

Potentially explosive areas

chemicals or particles, such as grain dust or metal powders.

staff about using it in-flight. Potentially explosive areas are often, but not always, posted and can include blasting areas, fuelling stations, fuelling areas (such as below decks on boats), fuel or chemical transfer or storage facilities or areas where the air contains

When you are in such an area, turn your mobile device off, and do not remove, Persons with implantable medical devices should observe the following install or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA or UL ALWAYS keep the mobile device more than 20 centimetres (8 inches) from

approved). In such areas, sparks can occur and cause an explosion or fire.

Do not dispose of your battery or mobile device in a fire.

Your battery or mobile device may require recycling in

accordance with local laws. Contact your local regulatory

Do not dispose of your battery or mobile device with your

household waste. See "Recycling" for more information.

Listening at full volume to music or voice through a

Your mobile device contains a transmitter and receiver. When it is ON, it receives

and transmits RF energy. When you communicate using your mobile device, the

system handling your call controls the power level at which your mobile device

Your mobile device is designed to comply with local regulatory requirements in

RF energy does not exceed the guidelines set forth in the relevant standards,

When placing or receiving a phone call, hold your mobile device just like you

If you wear the mobile device on your body, always place the mobile device in

you do not use a body-worn accessory supplied or approved by Motorola.

Using accessories not supplied or approved by Motorola may cause your

mobile device to exceed RF energy exposure guidelines. For a list of

Motorola-supplied or approved accessories, visit our website at:

keep the mobile device and its aerial at least 2.5 cm (1 inch) from your body

a Motorola-supplied or approved clip, holder, holster, case or body harness. If

your country concerning exposure of human beings to RF energy.

neadset may damage your hearing.

Important safety information follows.

thorities for more information.

Do not use tools.

For indoor use only.

Radio frequency (RF) energy

always follow these instructions and precautions:

RF energy interference/compatibility

Exposure to RF energy

would a landline phone.

when transmitting

www.motorola.com.

Your battery, charger or mobile device may contain symbols, defined as follows

 Use the ear opposite the implantable medical device to minimise the potential for interference. Turn OFF the mobile device immediately if you have any reason to suspect

DO NOT carry the mobile device in the breast pocket.

that interference is taking place. Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

Specific absorption rate (ICNIRP)

the implantable medical device when the mobile device is turned ON.

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. Your mobile device is a radio transmitter and receiver. It is designed not to exceed

the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The radio wave exposure guidelines use a unit of measurement known as the Specific absorption rate, or SAR. The SAR limit for mobile devices is 2 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands*. The highest SAR values under the ICNIRP guidelines for your device model are listed

	Head SAR	GSM 900 + Bluetooth	0.438 W/kg
	Body-worn SAR	GSM 900 + Bluetooth	0.723 W/kg
During use, the actual SAR values for your device are usually well below the			

values stated. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body. If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away

from the head and body RF energy operational precautions Additional information can be found at www.motorola.com/rfhealth. For optimal mobile device performance, and to be sure that human exposure to

European Union directives conformance statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

[Only indoor use allowed in France for Bluetooth and/or Wi-Fil

Hereby, Motorola declares that this product is in compliance with: The essential requirements and other relevant provisions of directive 1999/5/

The above gives an example of a typical product approval number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/

find your DoC, enter the Product approval number from your product's label in the

*. The tests are carried out in accordance with [CENELEC EN50360] [IEC standard PT62209-1].

EC (to R&TTE Directive) at <u>www.motorola.com/rtte</u> (in English only). To

Nearly every electronic device is subject to RF energy interference from external All other relevant EU directives

"Search" bar on the website.

sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices. IMEI: 350034/40/394721/9

Follow instructions to avoid interference problems Turn off your mobile device in any location where posted notices instruct you to

do so, such as hospitals or healthcare facilities. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers a flight mode or similar feature, consult airline

If you have a medical device, including an implantable medical device such as a

pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Check the laws and regulations on the use of mobile devices and their

Smart practices while driving

accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas-for example, hands-free use only may be required. Go to www.motorola.com/ callsmart (in English only) for more information.

four mobile device lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips Get to know your Motorola mobile device and its features such as speed

dial, redial and voice dial. If available, these features help you to place your call without taking your attention off the road. When available, use a hands-free device. If possible, add an additional layer

- of convenience to your mobile device with one of the many Motorola original hands-free accessories available today Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it
- Let the person you are speaking to know you are driving; if necessary. suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from Dial sensibly and assess the traffic; if possible, place calls when your car
- is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then . Do not engage in stressful or emotional conversations that may be
- distracting. Make people you are talking to aware you are driving and suspend conversations that can divert your attention away from the road • Use your mobile device to call for help. Dial 999 or another local
- emergencies (wherever wireless phone service is available). Use your mobile device to help others in emergencies. If you see a road accident, crime in progress or other serious emergency where lives are in danger, call 999 or another local emergency number (wherever wireless phone service is available), as you would want others to do for you.

emergency number in the case of fire, traffic accident or medical

 Call roadside assistance or a special non-emergency wireless assistance **number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured or a vehicle you know to be stolen, call roadside assistance or another special non-emergency wireless number (wherever wireless phone service is available)

Privacy & data security

Motorola understands that privacy and data security are important to everyone. Given that some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your

- Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available
- Keep software up to date—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible. Secure personal information—Your mobile device can store personal
- information in various locations including your SIM card, memory card and phone memory. Make sure you remove or clear all personal information before you recycle, return or give away your device. You can also back up your personal data to transfer to a new device. Note: For information on how to back up or wipe data from your mobile device, go to www.mo-
- torola.com/support Online accounts—Some mobile devices provide a Motorola online account
- (such as MOTOBLUR). Go to your account for information on how to manage the account and how to use security features such as remote wipe and device location (where available
- Applications and updates—Choose your apps and updates carefully and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources. Wireless—For mobile devices with Wi-Fi features, only connect to trusted
- Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorised access to your device **Location-based information**—Location-based information includes

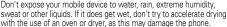
information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network

transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions). such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola and other third parties providing Other information your device may transmit—Your device may also

transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by If you have further questions regarding how the use of your mobile device may

impact your privacy or data security, please contact Motorola at <u>rrivacy@motorola.com</u>, or contact your service provider.

Use & care To care for your Motorola device, please observe the following:



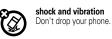
extreme heat or cold on't store or use your device in temperatures below -10°C (14°F) or bove 60°C (140°F). Don't recharge your device in temperatures

below 0°C (32°F) or above 45°C (113°F on't try to dry your phone in a microwave oven.

on't expose your device to dust, dirt, sand, food or other inappropriate materials



cleaning solutions o clean your device, use only a dry soft cloth. Do not use alcohol or





Recycling

Mobile devices & accessories Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) with your household waste or in a

fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola approved service centre in your region. Details of Motorola-approved national recycling schemes and further information on Motorola recycling activities can be found at: www.motorola.com/

Packaging & product guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details

Software copyright notice Motorola products may include copyrighted Motorola and third-party software

stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any licence under the

copyrights, patents or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free licence to use that arises by operation of law in the sale of a product.

Content copyright

The unauthorised copying of copyrighted materials is contrary to the provisions of the copyright laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright or materials which you are authorised or legally permitted to copy. If you are uncertain about your right to copy any material, please contact vour legal advisor.

Motorola Mobility Inc. Limited Global Warranty **Mobile Phones** FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION

LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND

Who is providing the Limited Warranty? This Limited Warranty is provided by Motorola Mobility UK Limited, Redwood.

Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, England. Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the

Product, and is not transferable. What Does This Limited Warranty Cover?

Motorola Mobility Inc. or its subsidiaries' warranty obligations are limited to the

terms and conditions set forth herein. Subject to the exclusions contained below, Motorola Mobility Inc or its subsidiaries ("Motorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phone ("Product") against defects in materials and workmanship, under normal consumer use, for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period"). Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the

original Warranty Period. This limited Warranty is only available in the country where the Product was purchased. Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of

This Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty.

What Will Motorola Do?

If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty. Products, parts and supporting documentation provided to Motorola as part of the

warranty process, shall become the property of Motorola, and may not be returned. When a replacement or refund is given, the Product for which the replacement or refund is provided must be returned to Motorola and shall become the property of Motorola.

This Warranty Does Not Apply to: (a) Consumable parts, such as batteries or protective coatings designed to

diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and batteries that leak are covered by this warranty. Cosmetic damage, including but not limited to scratches, dents, cracks or

other cosmetic damage c) Damage caused by use with non-Motorola products. Defects or damage that result from the use of non-Motorola branded or certified Products. accessories or other peripheral equipment, including without limitation housings,

parts, or software, are excluded from coverage.

or other external causes; including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their permitted or intended uses as defined by TO THE EXTENT PERMITTED BY APPLICABLE LAW IN NO EVENT SHALL Motorola, including but not limited to as set forth by Motorola in the Products' User MOTOROLA BE LIABLE. WHETHER IN CONTRACT, TORT OR UNDER Manual, Quick Start Guide, Online Tutorials, and other documentation), improper OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. EXCESS OF THE PURCHASE PRICE OF THE PRODUCTS, OR FOR ANY INDIRECT INCIDENTAL SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY broken/bent/missing clips/fasteners/connectors); impact damage (e.g., dropping the Product) (ii) contact with liquids, water, rain, extreme humidity, heavy perspiration or KIND, OR LOSS OF REVENUE OR PROFITS; LOSS OF BUSINES:

(d) Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake

other moisture; sand, food, dirt or similar substances (except for Products sold as

incorrectly securing the phone's protective elements or subjecting the Product to

conditions beyond its stated specifications or limits); (iii) use of the Products for

God, are excluded from coverage.

resistant to such substances, but only to the extent the damage was not caused by

commercial rental purposes; or (iv) external causes or acts which are not the fault of

Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of

service, testing, adjustment, installation, maintenance, alteration, or modification

in any way, including but not limited to tampering with or altering the software, by

someone other than Motorola, or its authorized service centers, are excluded

rom coverage. Notwithstanding the foregoing, any Product which has had its

failed attempts to unlock the bootloader or alter such operating system, is not

(f) A product or part that has been modified in any manner without the written

permission of Motorola. Products that have been altered in any manner so as to

prevent Motorola from determining whether such Products are covered under the

coding that has been removed, altered or obliterated; (ii) mismatched or duplicated

terms of this Limited Warranty are excluded from coverage. The forgoing shall

include but not be limited to (i) serial numbers, date tags or other manufacturer

Do not open the Product or attempt to repair the Product yourself: such conduct

Normal wear and tear or otherwise due to the normal aging of the

All software, including operating system software, third-party software,

without a warranty of any kind. The Limited Warranty does not apply to any non-

Motorola product or any software, even if packaged or sold with the Motorola

If damage is outside the scope of warranty coverage, repair services may be

available, but all costs associated with such out of warranty repair will be your

WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE

AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. WHETHER

ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. NO ORAL OR

WRITTEN REPRESENTATIONS MADE BY MOTOROLA OR ANY SELLER.

EMPLOYEES AND AGENTS THEREOF, SHALL CRÉATE ANY ADDITIONA

WARRANTY OBLIGATIONS, INCREASE THE SCOPE, OR OTHERWISE

MODIFY IN ANY MANNER THE TERMS OF THIS LIMITED WARRANT

TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA

MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE.

EXCLUSIVE REMEDY OF THE CONSUMER.

SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED

WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES O

NONINFRINGEMENT AND ALL WARRANTIES AGAINST HIDDEN OF

LATENT DEFECTS, WHERE SUCH STATUTORY OR IMPLIED WARRANTIES

CANNOT LAWFULLY BE DISCLAIMED, THEN TO THE EXTENT PERMITTE

BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO

DETERMINED BY MOTOROLA IN ITS SOLE DISCRETION SHALL BE THE

TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA DOES

YOUR REQUIREMENTS. WORK IN COMBINATION WITH ANY HARDWARE

UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY

SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET

NOT WARRANT THAT THE OPERATION OF ANY PRODUCTS OR

OR SOFTWARE APPLICATIONS OR THIRD PARTY SERVICES, BI

NFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED

HEREIN AND THE REMEDIES OF REPAIR, REPLACEMENT, OR REFUND AS

THE DURATION OF THE EXPRESS LIMITED WARRANTY CONTAINED

TO THE EXTENT PERMITTED BY APPLICABLE LAW. THIS LIMITED

RESELLER OR DISTRIBUTOR OF THE PRODUCTS, INCLUDING

communication service or network you subscribe to or use with the

applications, and all other software of any kind. Software distributed by

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covered by this warranty, regardless of whether such modifications are

authorized approved or otherwise sanctioned by Motorola

serial numbers; or (iii) broken seals or other evidence of tampering.

Defects, damages, or the failure of the Product due to any

nardware, unless otherwise required by applicable local law.

What Other Limitations Are There?

may cause damage that is not covered by this warranty

bootloader unlocked, or whose operating system has been altered, including any

(e) Unauthorized Service or Modification. Defects or damage resulting from

BUSINESS INTERRUPTION: LOSS OF OPPORTUNITY: LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OF CORRUPTION OF INFORMATION DATA SOFTWARE OR APPLICATIONS INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA SOFTWARE OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY O ANY INFORMATION OR DATA STORED ON THE PRODUCTS): OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT

THEREIN, OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARE WILL BE

 SOME STATES OR JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. OR THE EXCLUSION OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR THE LIMITATION OR EXCLUSION OF DAMAGES FOR PERSONAL INJURIES CAUSED BY NEGLIGENCE. SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANT' GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE OR JURISDICTION • DATA BACKUP: ALL INFORMATION, DATA, SOFTWARE OR OTHER

APPLICATIONS, INCLUDING BUT NOT LIMITED TO PERSONAL CONTACTS

ADDRESS BOOKS. PICTURES. MUSIC AND GAMES WILL BE ERASED DURING THE REPAIR PROCESS, AND CAN NOT BE REINSTALLED BY MOTOROLA. TO AVOID LOSING SUCH INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS PLEASE CREATE A BACK UP BEFORE YOU ELIVER YOUR PRODUCT FOR WARRANTY SERVICE, REMOVE ANY CONFIDENTIAL, PROPRIETARY OR PERSONAL INFORMATION AND DISABLE ANY SECURITY PASSWORDS. YOU WILL BE RESPONSIBLE FOR REINSTALLING ALL SUCH INFORMATION DATA SOFTWARE OTHER

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Product ID: Model WX308

Please access and review the online Customer Support section of Motorola

Mobility's consumer website prior to requesting warranty service. . If the Product is still not functioning properly after making use of this

How to Obtain Warranty Service or

- resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location
- . A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support
- on how to ship the Product to a Motorola Authorized Repair Center or other To obtain service, as permitted by applicable law, you are required to include (a) a copy of your receipt, bill of sale or other comparable proof of purchase;

If the software update does not fix the problem, you will receive instruction.

(b) a written description of the problem: (c) the name of your service provide if applicable; (d) your address and telephone number. In the event the Product is not covered by this Warranty. Motorola will inform the consume of the availability, price and other conditions applicable to the repair of the To obtain service or other information, please access and review the online Customer

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Manual number: 68016630006

OPERATING SYSTEM SOFTWARE UPDATES AS PART OF WARRANTY Products that have been refurbished, reconditioned, or remanufactured SERVICE THAT MAY PREVENT THE PRODUCT FROM REVERTING TO AN EARLIER VERSION OF THE OPERATING SYSTEM SOFTWARE. THIRD except for Products repaired or replaced pursuant to the terms of this Limited

AUTHORIZED SERVICE CENTERS ARE NOT RESPONSIBLE FOR THE LOS

OF, OR INABILITY TO USE, SUCH INFORMATION, DATA, SOFTWARE OR

ARNING AGAINST UNLOCKING THE BOOTLOADER OR ALTERING A

'RODUCT'S OPERATING SYSTEM SOFTWARE: MOTOROLA STRONGLY RECOMMENDS AGAINST ALTERING A PRODUCT'S OPERATING SYSTE

WHICH INCLUDES UNLOCKING THE BOOTLOADER, ROOTING A DEVICE

ALTERATIONS MAY PERMANENTLY DAMAGE YOUR PRODUCT, CAUSE

YOUR PRODUCT TO BE UNSAFE AND/OR CAUSE YOUR PRODUCT TO

MALFUNCTION, IN SUCH CASES, NEITHER THE PRODUCT NOR ANY

IMPORTANT FCC INFORMATION: YOU MUST NOT MAKE OR ENABLE

EQUIPMENT AUTHORIZATION. THE ECC GRANT IS BASED ON THE

NY CHANGES TO THE PRODUCT THAT WILL IMPACT ITS FCC GRANT OF

NSMISSION MODES (E.G., CDMA, GSM), AND INTENDED METHOD

OF USING THE PRODUCT (E.G., HOW THE PRODUCT IS HELD OR USED IN

PROXIMITY TO THE BODY). A CHANGE TO ANY OF THESE FACTORS WILL

VERSIONS ISSUED BY MOTOROLA AND ITS PARTNERS. SUCH

DAMAGE RESULTING THEREFROM WILL BE COVERED BY THIS

PRODUCT'S EMISSION, MODULATION, AND TRANSMISSION

CHARACTERISTICS INCLUDING: POWER LEVELS OPERATING

FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE

NVALIDATE THE FCC GRANT. IT IS ILLEGAL TO OPERATE A

TRANSMITTING PRODUCT WITHOUT A VALID GRANT

OR RUNNING ANY OPERATING SOFTWARE OTHER THAN THE APPROVED

TO APPLICABLE SOFTWARE UPDATES. MOTOROLA MAY INSTALL

OPERATING SYSTEM SOFTWARE UPDATE. MOTOROLA AND ITS

OTHER APPLICATIONS

APPLICATIONS AND PASSWORDS, MOTOROLA AND/OR ITS AUTHORIZED

SERVICE CENTERS ARE NOT RESPONSIBLE FOR THE LOSS OR MISUSE

ARTY APPLICATIONS INSTALLED ON THE PRODUCT MAY NOT BE COMPATIBLE OR WORK WITH THE PRODUCT AS A RESULT OF TH